'Innovative Solutions to Medication Management'™

AUGUST 2019

A NEW MMS UPDATE IS COMING SOON.

Helping you deliver better customer care.

WEBSTERCARE'S MEDICATION MANAGEMENT SOFTWARE (MMS) MAKES PRINTING HEADER CARDS, LABELS, SIGNING SHEETS AND MEDICATION CHARTS ALL POSSIBLE*- BUT THIS ISN'T ALL IT HAS TO OFFER! WE ARE EXCITED TO BRING YOU THE LATEST MMS UPDATE WHICH DELIVERS MANY NEW AND EXCITING FEATURES.

New Clinical Reporting - to support your Aged Care customers

Directors, nurses and carers can leverage data to improve accuracy, decision-making, and prevent health incidents from occurring. To help your Residential Aged Care Facilities (RACF) customers address key issues from the Royal Commission, you will be able to generate useful clinical reports from our software, including:

- Predict the likelihood of falls and confusion in residents by highlighting and benchmarking residents at greater risk of a fall due to anticholinergic medicine usage, against comparator data.
- Minimise antipsychotic drug use
 by identifying residents prescribed with
 antipsychotic medicines, tracking usage
 over time, and benchmarking data
 against other residents and facilities.
- Improving antimicrobial stewardship by tracking antimicrobial use and comparing your facility's data with clinical best practice, so that your facility can develop strategies to improve antimicrobial stewardship.

Help menu – source answers quick and easy

An inbuilt help menu will assist you to find the answer to many commonly asked questions. This page will be constantly updated with new information to provide you with assistance when you need it.

Zoom functionality – to check with ease

In order to review an item such as a header card, prior to printing, you will be able to zoom in and out on selected items in the print preview screen.

Excited to receive the new MMS update?

Soon you will receive a pop-up notification for when the update is ready to be installed!

Select **'Yes'** and follow the prompts to install the update.

If you have any questions, contact our Software Services Team on 1800 244 358 or email software@webstercare.com.au

^{*}Note: Features available will depend on your version of MMS, contact Software Services for more information.





Looking for an efficient packing system?

Visit us at Pharmacy Connect on stand 19 to see the MedsPro® Robot live in action!

Pharmacy Connect | Hilton Hotel, Sydney

5th – 7th September 2019









DID YOU KNOW?

Webster-pak® can be prepared in over 20 languages?

IN A CULTURALLY DIVERSE COMMUNITY, ENGLISH MAY NOT ALWAYS

BE YOUR PATIENT'S FIRST LANGUAGE – AND THAT'S OKAY.

To overcome these language barriers, Webster-pak Multi-Lingual was created, offering translated meal times and days of the week in your patient's native tongue.

Our customers find Webster-pak Multi-Lingual beneficial as it:

- Boosts patient confidence to take medications correctly as instructions are in their own language.
- Can still be understood by carers –
 containing both the English and translated
 languages, Webster-pak Multi-Lingual can
 still be used by carers who do not speak
 clients' native language.
- Is simple for the pharmacy to prepare labels and header cards are purchased with the translations already printed on the stationery.
- Features clear visual cues which point in the direction of the patient's next medication to be taken.

Translated brochures are also available in select languages to help you explain the Webster-pak system.



Do language barriers prevent your patients from taking their medications correctly?

Speak to our Customer Service Team about our Webster-pak Multi-Lingual range on 1800 244 358 or email info@webstercare.com.au

How will ePrescribing impact your pharmacy?

TIME IS OF THE ESSENCE FOR BUSY PHARMACISTS WHO PLAY A KEY ROLE IN PROVIDING QUALITY CARE TO THE COMMUNITY AND AGED CARE.

Manual data entry, eliminating owing scripts, and ongoing phone calls to clarify illegible handwritten notes all take up valuable time — time that could be spent focusing on better care. What if these processes could all be simplified?

With e-prescribing on its way – this reality is possible

By providing a single source of truth, e-prescribing will offer efficiencies in communication between the doctor, pharmacy and RACF, allowing pharmacists to re-dedicate valuable time to patient counselling.

The electronic system also promises to enhance the safety of prescribing by ensuring complete and legible prescription orders are placed. This will prevent avoidable medication errors.

Whilst a fully paperless prescribing system is not yet legal, Webstercare has been selected by the Federal Government to participate in trialling this paperless system.

What does this mean?

We've been working closely with our trial sites, fine-tuning the system to achieve maximum efficiencies for all parties involved.

While national e-prescribing is not yet live, the Federal Government has plans to legislate e-prescribing this October 2019. When it does – we are ready to support your pharmacy!

Until then, you can subscribe to news and updates about Webstercare's own paperless charting and signing products by visiting: https://www.rxmedchart.com.au/electronic-prescribing

Getting back on track with a Webster-pak®

Here is a clever story shared by one of our creative customers:

Molly was in a muddle,
Her medications were a mess
"I'm not managing," she realised,
And came to the pharmacy
to confess.
"You are not alone," they said,
"We suggest a Webster-pak."

Now her medications are in order and Molly is back on track!

~ The Berry Pharmacy



What's your role at Webstercare? MedsPro/MedsPro Robot Implementations Consultant.

What does your role
entail? Ensuring successful
implementation and training of
the MedsPro system, the MedsPro
Robot and PakAssist™ into
pharmacies, and then providing
support for pharmacies once
operational.

What do you like to be called? Re-genius ... basically anything except Regina.

Favourite City: Paris.

Place last visited: London.

If you were stuck on a desert island and needed 3 essentials what would you take: a knife, a hammock and a radio.

Savoury or sweet: Savoury.
Salt Bae all the way! I'll eat any
Mexican dish.

If you could have any super power what would it be? Telekinesis.

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