

YOUR QUESTIONS ANSWERED...

How much do you know about MedsPro®?

The 'Quality Control Freak' in your pharmacy.

Have you ever wondered how you come to receive your sealed and labelled Webster-paks, with the correct medication for each resident, in exactly the right dose? There is a quiet achiever working in the background of your pharmacy, packing with superior efficiency, checking every detail, at every single step of the way to your facility. That's MedsPro (and your pharmacist)!

What exactly is MedsPro and why is it safer for aged care?

MedsPro is the most successful, interactive pharmacy packing solution, which streamlines the pharmacy's entire workflow – not just adding automation with a robot (though that can be an invaluable part of the process). It customises the pharmacist's workspace, maximise efficiencies in the way they work, the way they stock, dispense and manage medication. And it ensures they comply with stringent safety protocols with multiple checkpoints throughout the entire packing experience.

What this means for you, is that you receive a consistently high standard of packing, with a faster turn-around to your facility and safe delivery to your residents. Every time!

➔ To find out more about MedsPro, email info@webstercare.com.au or phone 1800 244 358.



Ask your pharmacist if they have these quality systems in place!

How does MedsPro work?

MedsPro Packing Station

- Audit and customise a compact dispensary configuration
- Identify and prioritise commonly used medications
- 'Most used' medications are shelved within arm's reach of the packing technician
- Medications are numbered and colour coded for high visibility and maximum efficiency

MedsPro Software

- Guides the pharmacy technician through the packing and script management process
- A unique barcode is printed onto each header card and is used throughout the packing process to confirm patient and medication details

Manual Packing

An electronic packing guide directs the packing technician on the placement of medications into the blisters.

Automated Packing

The MedsPro Packing Robot automates packing at a far greater speed. With verified barcode scanning, the Robot confirms each medication released from the canister into the blister cavity.

Final Safety Check

Webster-pak iCHECK™ is an interactive tool which streamlines the final checking process and ensures greater accuracy of medication packs. iCHECK stays on top of changes as they happen and confirms the most up-to-date profile has been correctly packed, alerting the pharmacist if a change has been made. The packs are recorded and ready for dispatch to the facility.

A registered nurse was invited to experience the entire MedsPro solution first-hand. Once she saw what an impact MedsPro has on the safety and accuracy of medication management, she vowed to never take on a contract without MedsPro again.

✉ **WE WOULD LOVE TO HEAR FROM YOU!**

If you have any questions, or a joke you'd like to share, simply email us at connect@webstercare.com.au

😊 **My husband purchased a world map and then gave me a dart and said, "Throw this and wherever it lands – that's where I'm taking you when this pandemic ends." Turns out, we're spending 2 weeks behind the fridge.**

🎉 **From the staff at Webstercare, we wish you a happy, safe and healthy New Year!**

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1800 244 358 | info@webstercare.com.au | 17-19 Moore St, Leichhardt NSW 2040



Connect



A resource supporting aged care

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Hello,

Well, 2021 has come to an end. And what a year it's been! A global pandemic, The Royal Commission, new procedures, new technology. But, as they say, every cloud has a silver lining!

I'm very pleased to leave the year with a gift I know you need the most – time! My wonderful Webstercare team have delivered some eagerly awaited technology which will greatly assist with the new mandatory requirements we have so graciously embraced. You can now access Cloud QI Reporting direct from MedSig® – which makes light work of reporting. This will save you an unbelievable amount of time, right when you need it most. *Read more in this issue of Connect.*

When I think what we've been through this year, more than ever, I am in complete awe of the resilience, compassion and fortitude of the nursing and care staff in our Industry. I sincerely wish you all a bright and happy New Year, and I hope you enjoy a well earned break over the holidays.

Take care,

Gerard Stevens

Managing Director
Webstercare®



QI Cloud Reporting

Brighter Skies on the Horizon!

We are experiencing a time of much promised and much needed change in aged care. You've heard about the exciting new advances in technology that are on the horizon, but it's not the technology itself that has us in such anticipation. It's the increased accuracy, safety, and much needed time savings which can provide support for nursing staff and the health care team. Empowering you to report on medications within a fraction of the time. Enabling you to reallocate your valuable time to the care of your residents.

But when can you reach for that silver lining?

Right now! Did you know, you have the power to generate reports yourself, direct from your residents' live data file, in under one minute from MedSig?

MedSig software really is one of the most powerful resources within your reach. Heralded as the most advanced medication compliance and e-signing system supporting aged care – yet it's

also the most intuitive, placing the focus on your needs as a care giver.

Leading the way in user experience, Webstercare cloud based technology now provides you with dynamic connection to your facility's live reporting data, direct from MedSig. **It enables you to produce NQIP mandatory reports yourself in an instant, from the facility or off-site.**

The time saved with cloud reporting is really quite phenomenal. And the ease with which you can access and generate these reports will bring a sigh of relief! By drawing on real-time data, you can be confident you are reporting with accuracy and reassured that you are contributing to the highest quality care for your residents.

You will need to arrange your initial connection to QI Cloud Reporting, so please contact our **Professional Services team on 1800 244 358**. In the meantime, your Webstercare Pharmacy can still assist you with QI Reporting as always.

😊 **"MAIL YOUR PACKAGES EARLY! So Australia Post can lose them in time for Christmas."**

😊 **"If I keep stress-eating at this level, the buttons on my shirt will start socially distancing from each other."**

CONTINUING EDUCATION

Bronchiectasis

Bronchiectasis is a chronic inflammatory disease of the respiratory tract. Symptoms include recurrent cough, sputum production and recurrent respiratory tract infections. Bronchiectasis shares many symptoms with bronchitis, asthma, and chronic obstructive pulmonary disease (COPD). Quality of life is substantially impaired with bronchiectasis, and often leads to prolonged hospital stays and is associated with an increased risk of cardiovascular events.

Definition

Bronchiectasis is the permanent dilatation of the airways, arising from chronic bronchial inflammation and infection. Abnormal sputum production causing airway obstruction and sputum retention, inhibiting the clearance of sputum and bacteria causing lower infections. This inflammation/infection cycle results in progressive lung injury, leading to worsening function and frequent exacerbations. The key to breaking is airway clearance of bacteria and inflammatory mediators.

Typical age when symptoms first present is 40 to 70 years, higher among females and older persons and up to 50% of people with COPD.

“Ran out of toilet paper during lockdown and started using lettuce leaves. Today was just the tip of the iceberg, tomorrow remains to be seen.”

To receive more Continuing Education articles, eSubscribe to **Connect** at www.webstercare.com.au/connectsubscribe

Diagnosis

Bronchiectasis is confirmed by high-resolution computed tomography (CT) scanning. Spirometry is useful to assess the severity.

Sputum microbiology is critical for identifying bacterial colonisation. *Haemophilus influenzae*, *Streptococcus pneumoniae* and *Moraxella catarrhalis* are the most common, followed by *Pseudomonas aeruginosa*.

Symptoms

Includes excessive sputum, slow to resolve chest infections and reduced exercise capacity.

Management

The aims are to reduce symptoms, improve quality of life, minimise exacerbations and disease progression.

High dose inhaled corticosteroids (ICS) are not useful. There is limited response to bronchodilators but may be beneficial before mucoactive therapy and airway clearance.

Antibiotics play a key role and immunisation with pneumococcal and influenza vaccines is recommended.

The management requires a multimodal approach, i.e., mainly airway clearance techniques together with exercise and physiotherapy to optimise treatment, with written action plans.

Further information

Lung Foundation Australia:

<https://lungfoundation.com.au/health-professionals/conditions/bronchiectasis/>

Bronchiectasis toolbox: <https://bronchiectasis.com.au/>

Airway clearance techniques

Airway clearance is the most effective strategy involving respiratory physiotherapists and pulmonary rehabilitation services, to teach and assess these techniques.

Oscillating positive expiratory pressure (PEP) strategies using PEP devices and active cycle of breathing technique (ACBT) are also useful.

Exacerbations

Antibiotic therapy is used for bacterial exacerbations. Viral respiratory tract infections should be treated promptly, and severe exacerbations may require hospitalisation.

Antibiotics used for non-severe exacerbations include amoxicillin or doxycycline. Intravenous antibiotics may be necessary for severe bacterial exacerbations. Long-term therapy with low-dose macrolides to reduce the frequency only after confirming adherence to airway clearance techniques.

Summary

Bronchiectasis is a cause of chronic cough and recurrent chest infections. Management is focused on reducing symptoms, improving quality of life and minimising exacerbations. Exacerbations usually require treatment with antibiotics. Bronchodilators and corticosteroids have a limited role in the treatment of bronchiectasis unless there is co-existing asthma or COPD. Effective airway clearance is the cornerstone of bronchiectasis management.

RxMedChart™

The First Step Towards Fully Electronic Prescribing

I'm sure you've heard about Webstercare's RxMedChart – the leading digitally generated medication chart developed to reduce error in aged care. You probably already know it minimises risk, increases efficiency and details a resident's entire, current medication profile on a clear and easy-to-read chart.

But there's TWO KEY REASONS RxMedChart can help you right now:

1. IT SAVES YOU TIME

Legally recognised as a valid PBS prescription for a 4 month period*, you will never waste time chasing prescriber orders again. And RxMedChart's intuitive format

eliminates the need to wade through a multitude of paperwork with the new consolidated 'single folder', which prioritises vital information for a safer, far more streamlined workflow.

2. IT GETS YOUR TEAM 'eNRMIC READY'

RxMedChart gives your facility a head-start by setting up the right platform for a seamless transition to fully electronic prescribing when it's approved. Once you're using RxMedChart your team will already be familiar with the charting interface of fully electronic prescribing. And the final step will come at no additional expense or frustration. You will be ready, precisely when you need to be.

How does RxMedChart improve workflow?

4 month script validation

➔ Eliminates the need to chase up prescriber orders

RxMedChart is legally recognised as a valid PBS prescription for up to 4 months*. This ensures continuous medication supply for your residents, allows more time for patient care and eliminates the need to chase up prescriber orders.

Consolidated vital information

➔ Save time and space with ONE consolidated folder for each resident

RxMedChart presents your resident's entire, current medication profile in one folder. All medication charts have complete resident demographics displayed in a clear and easy-to-read format, to ensure the 7R's are conducted at the point of administration.

Streamlined workflow

➔ Minimise interruption during your rounds with easy access to vital information

Vital information is more efficiently prioritised for immediate access, colour coding and additional features are utilised for improved safety. Every detail of the RxMedChart is in line with your workflow to ensure best practice for medication management.



Frontline News

eNRMIC TRIAL HAS BEEN EXTENDED

The Department of Health has extended the eNRMIC trial to better accommodate Prescription Delivery Service Operators. In turn, ensuring the very best outcomes for us all. As anxious as we all are to offer fully electronic prescribing to more users, all participants must wait just a little longer. But we are so very close! We will provide an update as soon as we hear more from the Department.

The first step to electronic prescribing

If you'd like to be ready to transition to fully electronic prescribing, you can begin now with electronic charting 'RxMedChart'.

Be Ready to go fully electronic:

www.webstercare.com.au/product/rxmedchart

'Open It, Order It' Label

Avoid Sticky Situations!

The busiest time of year is here. Avoid running out of stock and the stress of urgent deliveries, with Webstercare's adhesive 'Open it, Order it' label. Apply the label prominently on non-packed items. It's a useful reminder, prompting you to re-order items as soon as they are opened.

➔ **Just stick it! Place your order now, email info@webstercare.com.au or phone 1800 244 358**



* A separate script must be supplied for S8 medications, prior approval authority prescriptions, S100 and some extemporaneous medications. Check if any additional NRMIC legislative requirements apply in your state.