

TECH TUESDAY

Monthly Care Statement

➤ Introducing the new medication module in your Monthly Care Statement

Great news! The new medication-related module for the Monthly Care Statement is now available to all Webstercare MedCare® and MedSig® Aged Care customers.

Designed in line with the recommendations from the Royal Commission into Aged Care Quality and Safety, this enhancement brings greater clarity, transparency, and confidence to medication management and communication.

The Monthly Care Statement already plays an important role in keeping residents and families informed about care. Now, with the addition of the medication module, it becomes an even more powerful tool. It provides a clear, easy-to-read snapshot of a resident's medication profile, including any recent changes, helping everyone stay informed and aligned.

The aim is simple: to make medication reviews easier, more transparent, and more supportive for everyone involved.

➤ Benefits everyone

By giving staff, residents, and their families the same consistent and accessible information, the new module helps to:

- Reduce confusion by clearly highlighting medication updates and changes
- Build confidence for residents and families in understanding treatment and care
- Support clearer, more collaborative conversations between care teams, residents, and families.

This shared view of information encourages trust and ensures that important medication details are no longer hidden in complex clinical systems but presented in a way that is meaningful and easy to understand.

Our statement includes:

- **Current medication list (inclusive of new medications added during the selected month)**
- **New, changed and stopped medications during the selected month**

A change is defined as any change to a medication's dosage, frequency, duration, brand, administration or direction.

- **Other important health information:**

- Diagnosed Health Conditions
- Allergies
- Known Adverse Drug Reactions

- **Prescriber information**

- **Servicing pharmacy information**

The servicing pharmacy is the main pharmacy that supplies medicines to the residential care facility.

With this new module, your Monthly Care Statement becomes more than just a report – it becomes a communication tool that strengthens understanding, supports quality care, and keeps residents and families at the centre of every conversation.

➤ Burning questions (you've not had to time to ask)

Q How do I generate the Monthly Care Statement?

A It's quick and easy to generate the Monthly Care Statement medication module

STEP 1: On the main *MedSig Admin* screen, click **Reports** on the right-hand side

STEP 2: Click on << **Select Report** >> then scroll down to find **Monthly Care Statement**

STEP 3: Select your desired section (all or specific) and the month and click **View Report**

STEP 4: Use the banner at the top to navigate, save and print the Monthly Care Statements

Have questions about the Monthly Care Statement?

Get in touch with our customer service team on **1800 244 358** or email us at info@webstercare.com.au