

TECH TUESDAY

Aged Care Transfer Summary (ACTS): Critical Information for Aged Care Transitions

The ACTS is a collection of digital documents within My Health Record that facilitates the secure, electronic transfer of critical health information when a resident moves from a residential aged care home to a hospital.

It replaces paper-based handovers to reduce gaps in care, featuring a transfer reason, health summary, and medication chart.

It is designed to facilitate the secure and timely transfer of crucial health information when a resident moves between a Residential Aged Care Facility (RACF) and a hospital or other health setting.

It ensures that clinical handover is seamless, providing hospital staff with immediate access to a resident's medical history, medication management, and care plans.

Key features & benefits

Continuity of care – ensures the resident's needs and medical history are clearly communicated to the next care team.

Reduces errors – accurate medication and clinical information preventing mistakes during transfer.

Saves time – provides clinical and emergency staff real-time access to key information without searching through multiple records.

Improves decision-making – up-to-date health and care details allow receiving teams to act promptly and safely.

Enhances resident safety and quality of care – highlights risks, recent changes, and special care needs to prevent adverse events.

Regulatory compliance – strengthened quality standards and requirements from the Aged Care Act 2024.

How it works

The ACTS comprises three record types that become visible in a resident's My Health Record: the **Residential Care Transfer Reason**, **Residential Care Medication Chart**, and **Residential Care Health Summary**. In Webstercare MedCare®, aged care providers can upload the **Residential Care Medication Chart** to a resident's My Health Record

when the resident is transferred to another care setting, such as a hospital, making current medication information available to other treating clinicians. MedCare™ also supports viewing other relevant clinical documents in My Health Record, giving prescribers, pharmacists, and aged care providers access to a more complete view of the resident's medicines and health information. This supports safer prescribing, reduces the risk of medication errors, improves communication between aged care homes, GPs, and hospitals, and helps maintain continuity of care when the resident returns to the aged care home.

Burning questions

Q How can I start using the MedCare ACTS feature?

A MedCare is Webstercare's conformant electronic National Residential Medication Chart (eNRMC) system for prescribers, pharmacists, and aged care providers. It provides the functionality required to effectively manage the ordering, supply, and administration of medications for aged care residents through an electronic medication chart.

Aged care providers using MedCare can have the ACTS feature enabled by Webstercare, provided the organisation and relevant staff already have access to My Health Record. For aged care providers that have not yet onboarded to My Health Record, the Australian Digital Health Agency's (ADHA's) Digital Adoption Support team can provide guidance and support throughout the onboarding process. Aged care providers can be onboarded to MedCare by contacting Webstercare's customer service team.

Have questions about ACTS?

Get in touch with our customer service team on **1800 244 358** or email us at info@webstercare.com.au