

TECH TUESDAY

Webster-pak® Safety Features

Not All Blister Packs are Webster-paks

Medication management continues to evolve across community pharmacy and aged care. The importance of reliable systems, clear identification and consistent quality standards is critical. Supplying a genuine Webster-pak gives you access to the complete Webstercare® Medication Management ecosystem.

A range of features and modules exists to improve safety and accuracy, including:

- MedsPro® Interactive Packing System – MedsPro barcode driven technology keeps track of patient details and all medications, with safety checkpoints throughout the entire packing process. MedsPro also keeps a Virtual Pill Balance of each patient’s float of tablets, ensuring your pharmacy maintains an accurate inventory of medication at all times and reduces human error.
- Webster-pak iCHECK™ – pulls the most up-to-date profile information, confirms accurate packing, and flags any changes made after the header card is printed.

1 Webster-pak colour codes identify folder options for special needs.

2 Multi Dose organises medications into individual blisters to the correct:

- A** Dose
- B** Day (+ braille)
- C** Time of Day

3 Blisters are sealed and inserted in the reusable, antimicrobial folder for safety and protection. The folder plays a vital role in maintaining pack integrity by protecting the blister from damage, contamination, moisture, and everyday wear and tear during handling and transport.

4 Medication instructions are detailed on the back of the pack:

- Name and strength of each medication
- Directions for use of each medication
- Name of the prescribing doctor

These features provide vital information for carers and during medical emergencies

5 User name and photo is prominent on the front of the pack and within the medication system – for safer identification at the pharmacy and at home with multiple users.

6 Medication safety information is detailed on the front of the pack:

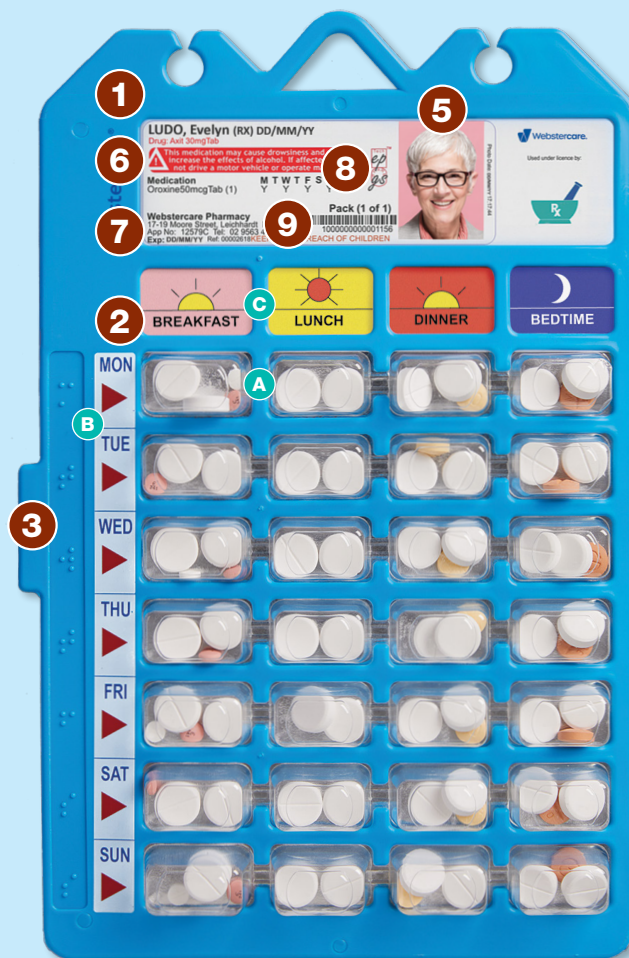
- Safety cautions
- Packing date
- Expiry date
- Storage directions
- Cautionary Advisory label 1 or 1A to alert to patient of risk of drowsiness

A list of prescribed medication, including liquids or creams not in the pack, can also be noted on the front.

7 Pharmacy contact details

8 Quality assurance signature box verifies that the pack has been checked by the packing technician and pharmacist.

9 Barcode identifies every medication sealed within the pack and enables a clear audit trail.

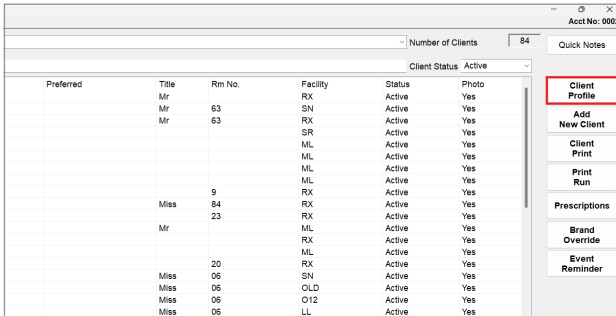


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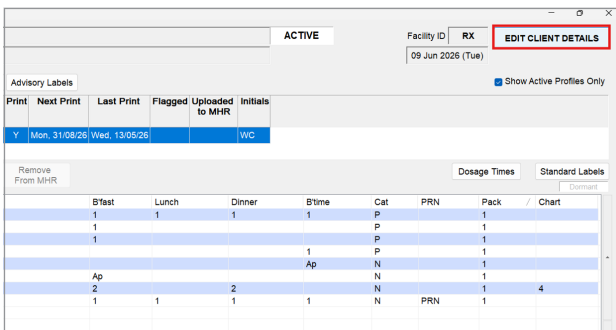
🔍 Burning questions

Q How do I add/update a client's photo?

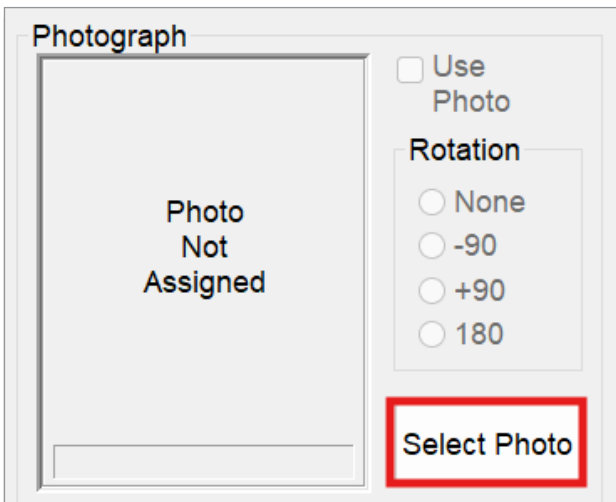
A **STEP 1:** Select **Client Profile**



STEP 2: Select **Edit Client Details**



STEP 3: Click **Select Photo**



STEP 4: Select **Save**

Q What makes Webster-pak the gold standard in dose administration aids?

A The combination of protection, organisation, identification, pharmacist oversight, and adherence support has made Webster-pak one of Australia's most trusted and widely recognised dose administration aid. Over 91%* of people who use a Webster-pak, succeed in taking their medication correctly, demonstrating that not only does Webster-pak improve medication adherence for users, but is also critical in enhancing patient safety and supporting better health outcomes.

* Reference: 1. *Managing medications made easier.* VA Research Today, 2010 (Spring): 54-57. 2. *Valenstein et al. Using A Pharmacy-Based Intervention To Improve Antipsychotic Adherence Among Patients With Serious Mental Illness.* Schizophrenia Bulletin 2009:8-9.

Have questions about our safety features?

Get in touch with our customer service team on **1800 244 358** or email us at info@webstercare.com.au

