

TECH TUESDAY

Allergy Recording in MMS™ – Getting Allergies Right

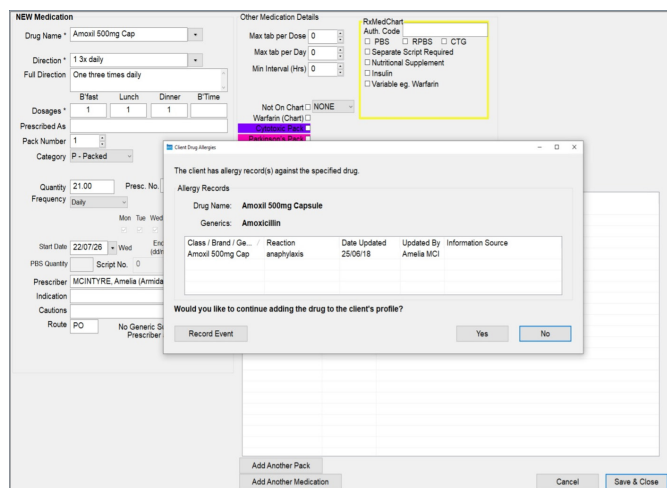
Servicing facilities with electronic signing sheets? Correctly recorded allergies in MMS trigger allergy alerts for prescribers.

Checking for allergies when supplying medications is an everyday task for pharmacists and pharmacy staff. While allergies may be routinely recorded in dispensing systems, it is common for them to be left blank in packing systems.

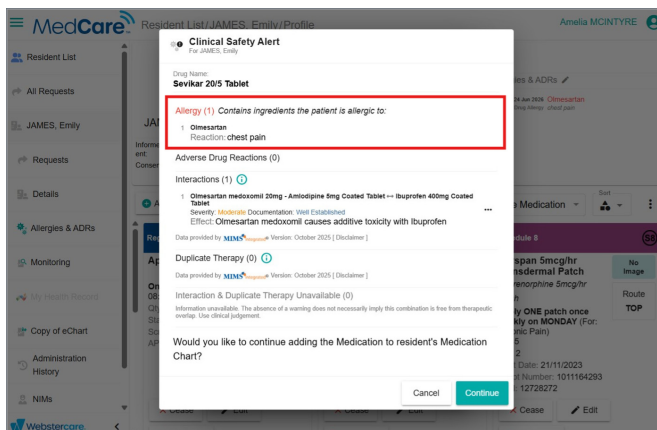
If your pharmacy services a healthcare site using MedSig®, you may have noticed enhancements to Webstercare MedCare®, including improved allergy recording for nurses and allergy alerts for prescribers. If you've been using MMS for a while, now is a great time to review your profiles to ensure all allergies are recorded correctly and kept up to date.

Key features & benefits

- Avoid supplying medication in Webster-paks that an individual is allergic to
- Alerts in MMS when allergies are detected



- Paired with MIMS interaction checking in MMS and inclusion of non-packed items on the profile – your pharmacy contributes to the greater healthcare team caring for your customers using Webster-paks.
- Allergy and interaction checking against the **current medication list**, rather than all medications in a dispensing history.
- Allergy information is included in the various **medication summary** reports (e.g. [Patient Profile by Pack](#) and [Patient Profile Community](#)). This can enhance communication between any healthcare professional. For example, your regular customer finds themselves in the emergency department. Your pharmacy can send this report through to the team to ensure they have the most up-to-date and relevant information.
- Alerts in MedCare™ for prescribers when allergies are detected



How to enter allergies

1. Select the individual and navigate to **Edit Client Details**
2. Then select the **Allergies**

The screenshot shows the 'Client Details' form for a client named PASCOE, CISSY. The 'Allergies' tab is selected, and the 'Add' button is highlighted with a red box. The form includes fields for personal details, contact information, and medical history.

3. Select **Add**

The screenshot shows the 'Client Drug Allergy' form for the same client. The 'Add' button is highlighted with a red box. The form includes a table for recording allergies and a section for non-drug allergies.

4. Enter specific drug via **Brand Allergy** or select more general drug groups using **Class/Drug Allergy**. Enter details of reaction and Information source if available before selecting **Save**.

The screenshot shows the 'Enter Client Drug Allergy Details' form. The 'Class/Drug Allergy' option is selected, and the 'Save' button is highlighted with a red box. The form includes fields for drug class name, allergic reaction, and information source.

NOTE

Some active ingredients may exist as multiple salts. Therefore, it is recommended to use the **Class/Drug Allergy** option to ensure that all variations of the drug are captured. For example, searching morphine by **Class/Drug Allergy** captures all salts and gives more accurate allergy checking.

Burning questions

- Q** My pharmacy has entered some drugs in the free text Non-Drug Allergy section, is it worthwhile reviewing and fixing these?

The screenshot shows the 'Client Drug Allergy' form for a client named PATTEN, HELEN. The 'Non-Drug Allergies' section is highlighted with a red box, showing a list of allergies entered in free text.

- A** Yes, if drug allergies are entered as free text the allergy-drug checkers in MMS or MedCare will not flag. For more information on allergy checking for prescribers please refer to [MedCare for Prescribers: Allergies & ADRs, Interactions and Duplicate Therapy](#)

- Q** Our pharmacy connects to MedCare healthcare site, can nurses update allergies in MedCare?

- A** Yes, nurses can enter and update allergies in **MedCare**. For more information, please refer to [MedCare for Healthcare Sites: Allergies & ADRs](#)

Have questions about allergy recording in MMS?

Get in touch with our customer service team on **1800 244 358** or email us at info@webstercare.com.au