webstercare®

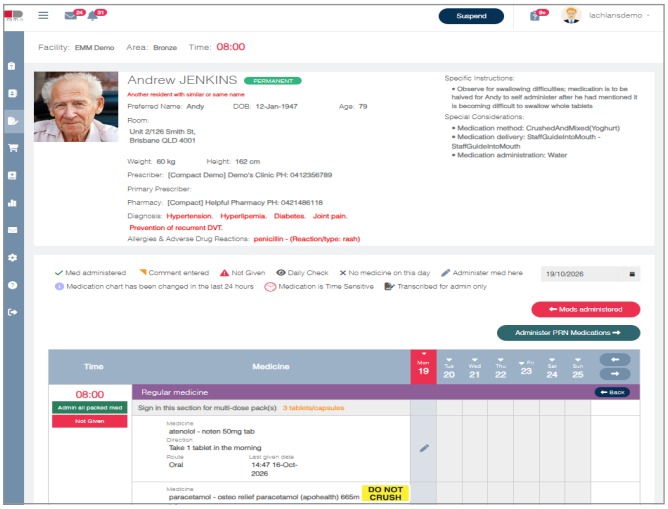
TECH TUESDAY

emma

emma is Webstercare's connected medication management platform for home and community care. This web-based platform gives care teams, pharmacists and prescribers a shared, real-time view and access to medication information – reducing manual administration, improving oversight of dose activity and helping teams respond sooner when follow-up is needed.

Key features & benefits

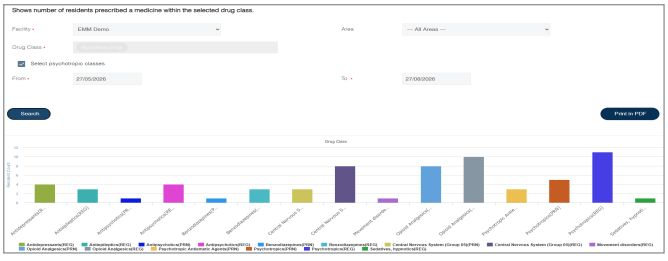
- Delivers real-time operational visibility of pending, completed, missed and omitted doses – not just retrospective records.
- Its automated integration capabilities mean medication information is always current and accessible even when prescribers do not enter data directly into the system. This ensures carers always have access to the latest medication records.
- Automated signing sheets from any device gives carers instant access to scheduled medications and administration guidance, without the administrative burden of generating or printing signing sheets.



With a live view of pending and outstanding doses, users can track medication adherence in real time, quickly identifying missed doses, completed medication rounds, omissions, and carer comments.

emma provides reporting on PRN usage, omitted doses, psychotropic medications and polypharmacy, with insights into medication classes and usage trends. These reports help identify patterns and support informed discussions between care providers, pharmacies and prescribers.

Alongside medication management, emma provides a library of clinical observations with configurable alerts for abnormal readings. Individualised thresholds enable carers to quickly identify and respond to concerning results, such as elevated blood glucose levels or heart rates.



Medication orders can be placed directly in emma, with connected pharmacies, able to manage requests and notifying facilities when orders are dispatched or ready for collection.

Have questions about emma?

Get in touch with our customer service team on **1800 244 358** or email us at **emma@webstercare.com.au**

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